

Suvarnabhumi Airport
4th December 2009

Suvarnabhumi Airport expects more than 130,000 passengers per day during the December holiday period (5-13)

Suvarnabhumi Airport requests cooperation from travelers to prepare plenty of time for check-in and security checks during the holiday period, from 5th – 13th December, as it expects to service more than 130,000 passengers per day.

Mr. Nirandra Theeranartsin, the General Manager of Suvarnabhumi Airport, Airports of Thailand Public Company Limited (AOT), advised that due to the expected heavy passenger traffic of more than 130,000 per day or a 20% increase in comparison to the this year's average passenger per day figure, during the early December holiday period between the 5th and the 13th, travelers should prepare plenty of time for check-in. Also, to help speed up security check procedures travelers should, for example, separate liquids/gel into zip-able clear plastic bag with a maximum of 10 containers per bag; ensure that each carry-on liquid container is smaller than 100ml; placed all liquid containers larger than 100ml into checked-in bags for loading. Additional plastic bags have been placed near check-in counters all around the Departure Hall.

Mr. Nirandra explained further, to comply with the strict security measures of the International Civil Aviation Organization (ICAO), travelers should removed jackets, all metal objects from the body, plastic bags containing liquids and laptop from carry-on luggage and placed them into the trays provided by the x-ray machines for inspection. Preparing these steps in advance would ensure that the security check process can proceed quickly and smoothly for the convenience of the travelers. Also, international travelers are advised to fill-in immigration form(s) in advance to speed up the queuing time. There are Suvarnabhumi Airport Ambassadors stationed around the Passenger Terminal to help with any enquiries.

Mr. Nirandra added that free (for 15 minutes) Wi-Fi service is available for travelers, after they have gone through the immigration process, while waiting to board the flight. Furthermore, there are a total of 126 internet kiosks, 2 in each Hold Room and Bus Gate, available to use as well. Lastly, Mr. Nirandra would like to reiterate that travelers should prepare additional time for traveling at Suvarnabhumi Airport and travelers can check flight information through the www.suvarnabhumiairport.com website or for AIS mobile phone users through its "Airport Flight Info" service, by texting the flight number to 471474. Travelers can also check for up-to-date flight information by calling Suvarnabhumi Airport Call Center at: 02-132-1888.

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