

Suvarnabhumi Airport moved Public Taxi Stands to 1st Floor of the Passenger Terminal, Starting on 1 October



Mr. Nirandra Theeranartsin, the General Manager of Suvarnabhumi Airport disclosed that from 1 October onwards the Airport would move the public taxi service counters to the platform of the passenger terminal 1st floor. Passengers who would like to hire them could contact those counters at exits 4 and 7 where they could find a waiting line of 26 cabs at each exit. This wouldn't keep passengers waiting too long; especially during rush hours, they could serve up to 360 users.

Mr. Nirandra added that the reason for the moving arrangement is due to the narrow space on the second floor ; only 30 taxis could be in line and during rush hours passengers had to wait longer ;the waiting line was going inside the terminal hindering the passengers' flow. The 1st floor was designed to be more spacious.

He said that directional signs telling the way to taxi service counters would be fixed in both inside the terminal and in the area of the Public Transport Center. Besides, elevators and escalators were adjusted for convenience of those who would like to go to the taxi stands. The Airport also provided " Airport Ambassadors " to facilitate passengers as well.

By the way, Mr.Nirandra Also disclosed that since 9 August 2009,the number of 1,289 illegal taxis and 572 illegal guides were arrested. The Airport then, would take legal actions against them.
